High performance. Delivered.

Technology

Accenture Identity & Access Management Services

Every day, corporate networks and data are compromised by thousands of different—and increasingly sophisticated—types of attack. A new level of complexity and risk generated by the ecosystem of employees, customers and business partners increases the need to control who has access to the organizations' multiple systems. With technology enabling anywhere, anyhow, anytime access, organizations are more vulnerable to security risk. In addition, the growing emphasis on regulatory compliance within IT Security forces organizations to have truly auditable systems and strong top-down controls.

Accenture Identity & Access Management (I&AM) Services help organizations reduce costs, mitigate risks and address regulatory compliance by implementing processes and tools that centralize and streamline the management of users' access and entitlements within the extended enterprise. Our comprehensive I&AM capabilities address security strategy, requirements, policy and architecture, while providing operational support for I&AM services.

Accenture's I&AM services deliver value at every step of your journey with end-to-end offerings, including:

Information risk, privacy & strategy:
We position I&AM within the greater context of enterprise risk to determine appropriate risk posture and establish an ongoing risk management program. We start with our key assets and break down a complex topic into five key management areas to determine the right risk posture for your organization:

1. Business Risk Analysis & Assessments
2. Compliance Management & Transformation
3. Benchmarking
4. Security Strategy & Policy Definition
5. Governance, Regulatory & Compliance (GRC) Strategy, Definition & Roadmap

• Consulting • Technology • Outsourcing

Identity, access & entitlement management:

I&AM enables the internal organization and works with business partners and customers to confirm that each group has the right access to enhance productivity while managing risks. Beyond internal provisioning, I&AM includes external users, customers/citizens and business partners. A typical I&AM journey will help organizations gain control, reduce costs, and then drive additional value to the business. We can help organizations understand their existing I&AM capabilities and evaluate their change initiatives to develop a value-driven transformation roadmap.

Security outsourcing & operations

We provide reliable Security Managed Services to help our clients reduce costs and mitigate risk so they can focus on their core competences. Our existing Managed Security Services capability leverages our strong service management methodology, tools, processes and delivery infrastructure. Accenture provides on-premises, part-hosted and fully hosted managed services with integrated service support.

Key characteristics of high-performers

Our experience shows that high-performers share some key characteristics for identity and access management: a strategy that is closely aligned to business objectives, and therefore generates enhanced business outcomes; the right process and governance models to support the business and the technical solution; C-level sponsorship and involvement; and highly skilled security professionals with deep experience in managing complex programs and systems.

Proposed benefits

We help organizations mitigate risks and address their regulatory compliance by implementing processes and tools to centralize and streamline the management of users' access and entitlements within the extended enterprise. Implementing our I&AM approach can yield added value, including:

- Greater insight into and control of who is accessing the organization's data
- Potential for increased shareholder value by reducing risk, costs and complexity
- Reaching compliance targets
- Improved productivity and business growth as a result of secure adoption and implementation of new capabilities
- Increased customer trust by protecting information and systems from threats and attacks

Our engagement approach

Accenture's engagement approach is geared toward emphasizing: delivery of effective, cost-efficient industrialized solutions through well defined and proven solution patterns and repeatable solution development lifecycle methods and processes; end-to-end thinking that links strategy to delivery and operation; solutions aligned to business from strategy and concept, through design, implementation and ongoing management and measurement; understanding of evolving regulatory and compliance requirements; measurement of organizational progress through our security maturity model.

Differentiators

Accenture offers clients a pragmatic and comprehensive approach to delivering value with I&AM that is focused on business transformation. Our differentiated approach is:

- Led by business needs, not security or compliance led
- A transformation approach focused on delivering a defined set of projects that meet business objectives
- Process centric, not technology centric
- Application focused, not infrastructure focused
- Practical solutions, not architectural masterpieces

We can help you

An identity and access management program provides value to the entire organization—not just the IT department—by enabling rich, secure and cost-effective interactions with employees, business partners and customers. Our services include implementing processes and tools to centralize and streamline the management of access and entitlements within the extended enterprise. We can help you maintain an accurate inventory of all users, internal and external, at appropriate levels of trust; determine which employees should have access to what, which is often driven by compliance; manage the access of users, including customers and citizens, with a focus on the user experience; manage the access of business partners and their employees, with a focus on delegation and federation.

Why Accenture?

With more than 20 years of delivering solutions for our clients, we have built in-depth skills, industry expertise and proven assets utilized by project teams. Accenture has implemented I&AM solutions at a large number of global organizations in every industry vertical. Our long-standing relationships with several product vendors, such as Oracle and SAP, have resulted in joint solutions, better teaming and superior client service delivery.